Flygtaxi Red App

Sabre *Travel Network®*

Quick Reference

OVERVIEW

The Flygtaxi Red App is initially applicable to agencies in the main airports in Northen Europe.

The Flygtaxi Red App will:

- Allow you to book and cancel Flygtaxi content via a Red App in *Sabre® Red™ Workspace and web*.
  - Flygtaxi – taxis to and from all airports in Sweden, main airports in the Nordic
  - Flygbussarna – airport buses to and from 6 major airports in Sweden
  - Train - Arlanda Express, airport train to and from Stockholm Airport to the city
- Allow you to reflect this content within a traditional *Sabre* system PNR segment supporting back-office settlement processes

Note: You must first download the Flygtaxi app from Marketplace Red App Centre

BENEFITS

- Improved productivity during the booking and cancel process saving minutes.
- Increased customer satisfaction
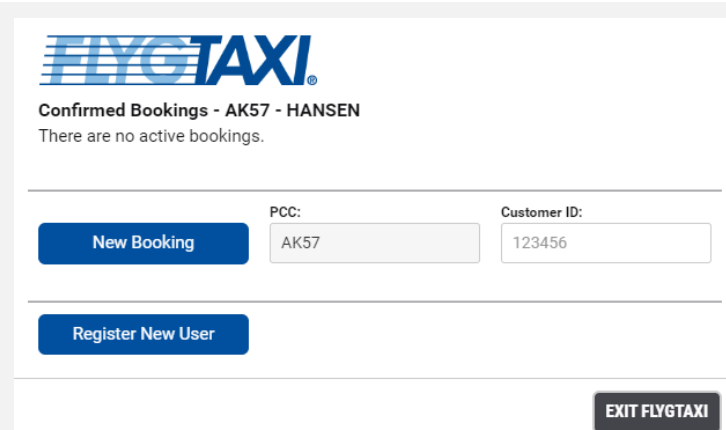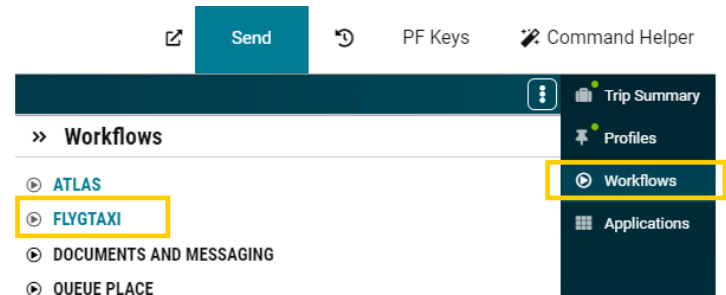
BOOKING PROCESS

You must always have a PNR in the working area

1. Add all details in the PNR or from the Profile **before** launching the Red App. At least one passenger and air segment is required.

2. Click Workflow > Flygtaxi –> New Booking

3. If you are an existing user, please go to **New Booking**.

EXAMPLE

4. Register New User

- If you are a new user, please register with Flygtaxi
  - After you register, allow for 1-2 days to get the confirmation e-mail with the login details
  - Your administrator in Sabre can register new user

5. New Booking

- Fill in Mobile phone, Email and Debit Method
- Click on the highligted destination(s) Depart/Arrives

Flygtaxi | New Booking   ✕

Passenger(s):
☑ PIA HANSEN

Mobile phone	Email
4540310988 ▾	PIA.HANSEN@SABRE.COM ▾

SK2023	DEPARTS **UME** ON 15NOV AT 0945 ARRIVES **ARN** ON 15NOV AT 1050
SK0489	DEPARTS **ARN** ON 15NOV AT 1210 ARRIVES **OSL** ON 15NOV AT 1310
SK0269	DEPARTS **OSL** ON 15NOV AT 1520 ARRIVES **BGO** ON 15NOV AT 1620
SK0898	DEPARTS **BGO** ON 17NOV AT 1425 ARRIVES **ARN** ON 17NOV AT 1545
SK2030	DEPARTS **ARN** ON 17NOV AT 1755 ARRIVES **UME** ON 17NOV AT 1900

Debit Method	Customer ID
Agent ▾	

CONTINUE **PREVIOUS** **EXIT FLYGTAXI**

6. Chose which transportation type you wish to book and then click **Continue**.

- Add the Adress and "Search"
- Select all the segments you want to book your airport transportation
- Choose which transportation you want to book
- Add a message to driver if needed

Flygtaxi | New Booking   ✕

Search TAXI from ARN to | Kungsgatan 4, Stockholm | ▲

☐ DELAD TAXI (1 PSGR) 15NOV25 | 07:10 | SEK 752.00

☑ EGEN TAXI 15NOV25 | 07:10 | SEK 862.00

Message to driver | Pickup from... |

☐ STOR TAXI 15NOV25 | 07:10 | SEK 1310.00

Search BUS from ARN   ▲

☐ FLYGBUSSARNA CITYLINE STOCKHOLM
   15NOV25 0710 SEK 149.00

☐ FLYGBUSSARNA KISTA
   15NOV25 0710 SEK 159.00

☐ FLYGBUSSARNA SUNDBYBERG
   15NOV25 0710 SEK 159.00

☐ FLYGBUSSARNA LILJEHOLMEN
   15NOV25 0710 SEK 159.00

☐ FLYGBUSSARNA BROMMAPLAN
   15NOV25 0710 SEK 159.00

Search TRAIN from ARN   ▲

☐ ARLANDA EXPRESS
   15NOV25 0710 SEK 340.00

CONTINUE **PREVIOUS** **EXIT FLYGTAXI**

7. Before you book a confirmation pop-up is presented with an overview of transportation(s), then click **Book Service**.

Flygtaxi | Confirm New Booking ✕

PCC: AK57

Passenger: PIA HANSEN

Mobile phone: 4540310988

Email: PIA.HANSEN@SABRE.COM

Debit Method: AGENT

Customer ID:

Selected services:

15NOV25 FLYGBUSS UMEÅ TO UME

15NOV25 EGEN TAXI FROM B3G

17NOV25 FLYGBUSS UMEÅ FROM X1U

Total price: SEK 1016.00

Accounting line details:

Vendor code | Supplemental text
FLYGTA |

[BOOK SERVICES] [PREVIOUS] [EXIT FLYGTAXI]

8. When the booking is confirmed by Flygtaxi a Sabre segment using the OTH segment type with an HK status is created including the vendor's confirmation number and Accounting data.

Flygtaxi | Confirm PNR changes ✕

Received from

Flygtaxi Red App

[SYNCH PNR OCH ER] [ONLY SYNCH PNR]

```
 2  OTH FT 15NOV J HK1  ARN/FBUS,0710,TO FLYGBUSS CITYLINJEN ST
OCKHOLM/FLYGBUSS,R003283256/149.00 SEK/HANSEN,PIA,45123654-A
ACCOUNTING DATA
   1.A FLYGTA/OTHR003283256/        0/141/8/ALL/CA/1-TEST
```

9. Entering Flygtaxi you will get an overview of the booking and when you hover over it more informations will be visible.

- Operator of the service
- Where the trip starts and end
- Price
- Booking ID
- Deadline for cancellation - date and time

Flygtaxi | AK57 | ver. 1.0.7-test-20-09-2023 ✕

FLYGTAXI®

Confirmed Bookings - AK57 - All Names

☑ HANSEN/PIA 15NOV25 FLYGBUSS TO UME

☐ HANSE

☐ HANSE

OPERATOR: FLYGBUSS
FROM: FLYGBUSS UMEÅ 15NOV25 0840
TO: UME UMEÅ AIRPORT 15NOV25 0853
PRICE: SEK 40.00
BOOKING ID: R003278991
CANCEL BEFORE: 15NOV25 0740

[More]

[New Booking]

[Register New User]

[EXIT FLYGTAXI]

CANCEL PROCESS	EXAMPLE

All bookings made via the Flygtaxi Red App must be cancelled via the Red App. There is no warning if you accidentally perform X4 to cancel segment 4 – but the transportation is NOT cancelled at Flygtaxi and you will be charged. Contact Flygtaxi for support.

You also need to cancel the reservation if you have a name change.

PNR must be in the work area.

1. Click Workflows > **Flygtaxi**

2. Select segment(S) you need to cancel, click on **Cancel Booking**

3. A confirmation pop-up is presented, chose **Cancel Booking**

4. You find the information in the history (*HIO):

```
XS   OTH FT 15MAY HK/HK1  ARN/FBUS,1000,FROM FLYGBUSS CITYLINJE
     N STOCKHOLM/FLYGBUSS,R003287474/149.00 SEK/HANSEN,PIA MS,4
     0310988
R-   FLYGTAXI RED APP
AK57 AK57*AHP 0924/16JUN25
```

Flygtaxi | Cancel Booking

HANSEN/PIA 15NOV25 FLYGBUSS FROM ARN

A request will be made to cancel the selected bookings.

Cancellations are permanent.

If a booking cannot be canceled for any reason an error message will be displayed and the booking will not be removed from the PNR.

Multiple cancellation requests are attempted one at a time.

ADD BOOKING	EXAMPLE

If you cancel the segment direct in Sabre and not via the App, then you can add booking to PNR as the cancellation is not sent to Flygtaxi. You can only cancel the service via the Flygtaxi Red App

An OTH segment with HK status is added to the PNR including all data with the confirmation data including the vendor's confirmation number and Accounting data.

```
*I*PAC«

1 AY 801Q 15NOV 6 HELARN HK1  0700  0710  /DCAY*XE8SDH /E
2 AY 804Q 20NOV 4 ARNHEL HK1  0830  1030  /DCAY*XE8SDH /E
3  OTH FT 20NOV Q HK1  ARN/FBUS,0615,FROM FLYGBUSS CITYLINJEN
STOCKHOLM/FLYGBUSS,R003282964/149.00 SEK/HANSEN,PIA,40310988-A
ACCOUNTING DATA
  1.A FLYGTA/OTHR003282964/      0/141/8/ALL/CA/1-TEST
```

Send the itinerary and confirmation to the customer

- Send an Email receipt from Sabre SR360 by entering EM
- The email is sent to the address added to the PNR
- You will receive a Travel Reservation with the Itinerary and a pdf attached

15 MAY 2026 ▸ 15 MAY 2026 TRIP TO OSLO, NORWAY

PREPARED FOR		**Sabre**	Sabre Travel
HANSEN/PIA MS			TRAVEL CONSULTANT HP

RESERVATION CODE   UWJTHJ
AIRLINE RESERVATION CODE   YYC9G5 (SK)

✈ DEPARTURE: **FRIDAY 15 MAY** Please verify flight times prior to departure

SCANDINAVIAN AIRLINES **SK 0495**	ARN STOCKHOLM ARLANDA, SWEDEN	▸ OSL OSLO, NORWAY	Aircraft: Air
Duration: 1hr(s) 0min(s)	Departing At: **12:15**	Arriving At: **13:15**	Distance (in Miles): 255 Meals: Refreshment for Purchase
Cabin: Economy	Terminal: TERMINAL 5	Terminal: Not Available	Est. emission: 40.50 kg CO2
Status: Confirmed			

Checked Baggage: Adult, 1x23kg (50lbs)
Cabin Baggage: Adult, 1x8kg (18lbs)

Passenger Name:	Seats:
» HANSEN/PIA MS	Check-In Required

▢ OTHER: **FRIDAY 15 MAY**

OTHER	ARN STOCKHOLM ARLANDA, SWEDEN	
Status: Confirmed	Information: FBUS,1000,FROM FLYGBUSS CITYLINJEN STOCKHOLM FLYGBUSS,R003287474 149.00 SEK HANSEN,PIA MS,40310988	