



USER GUIDE

Sabre Red Launchpad™

Agency Setup Guide



May 2025



CONTENTS

Product Overview	3
Standard product offering	3
Optional products	3
Configuration options	5
Compatible Sabre products	6
Agency Setup	6
Settings & General Requirements (Mandatory)	6
Profiles	7
Agent Profile (Optional).....	7
Agency Profile (Optional)	8
Other Profiles (Optional).....	8
Profiles Creation & Update	8
Profiles Templates	9
Viewership	10
Reservations	10
Profiles	11
Appendix	15
Agency checklist	16
Glossary	17
Ordering process.....	17
Configuration in Agency Admin Tool	19
Compatible Sabre products	20
Automation Hub	20



Ticket Express..... 20

Red Apps 20

Agency Retailer..... 20

Lodging Retailer..... 21

Agent Profile update API sample22



PRODUCT OVERVIEW

STANDARD PRODUCT OFFERING

The table below describes the default product view.

Book content	Air, Hotel & Car
Trip summary	View Reservation summary
Share reservation	Send email confirmation
Reservation search	Search and display existing reservations
Reservation dashboard	Display a list of current reservations
Activity history	Replay recent searches & actions

OPTIONAL PRODUCTS

The table below lists product options that can be added to the standard product offering.



Air servicing	Exchange shop & book Cancel pre and post fulfilment (Void/Refund/Retain)
Sabre Profiles	Types: Agency, Traveler, Corporate, Group & Family Profile templates
Trip Proposal ¹	Send a quote to the traveler
Single Sign On ¹	Control authentication policies by reusing internal authentication processes
Book in different PCC	Automatically move into booking PCC upon sign on from home PCC
Global Security	Control the viewership of reservations amongst agents
Profile Viewership	Control the viewership of profiles amongst agents

¹premium product

The screenshot displays the Sabre reservation management interface. At the top, navigation tabs include Flights, Hotels, Cars, Proposal, Profiles, Reservations, and KALUSKAMIREK, U. The main reservation card shows:

- RESERVATION PZIPYJ** (Unknown)
- Traveler: ARTUR LICHAJ (123)
- Dates: Wed, Jun 11th - Wed, Jun 11th
- Itinerary: One way, Krakow to Los Angeles
- Price: USD 5574.66 (Approximate total price)
- Buttons: HOLD RESERVATION, PURCHASE RESERVATION

The Summary section includes:

- Lot - Polish Airlines
- One way, Krakow - Los Angeles
- Wed, Jun 11th
- Economy
- 1 traveler
- Price: USD 779.11 (Confirmed)

The TICKETS section contains a table with the following data:

TYPE	TICKET/EMD NUMBER	ISSUE DATE	TICKET DETAILS	TICKET/EMD STATUS
TICKET	0807174336267	05 MAY	AT LICHAJ/A *HLC	

On the right, the Trip Summary sidebar lists components: Travelers (1), Air (2) (KRK to WAW, WAW to LAX), Hotel (2) (LAX, PSP), Car (0), Tickets (1) (TE 0807174336267-AT LICHAJ/A 3YAB*HLC), Seats (0), Air Extras (0), and Other (0). A sidebar menu on the far right includes Trip Summary, Trip Proposal, Profiles, Workflows, and Applications. At the bottom right, there are links for Agency Admin and Settings.



CONFIGURATION OPTIONS

Sabre Red Launchpad can be configured to suit your needs. See the table below for more details.

	Standard configuration	Optional configuration
Flights	ON	ON or OFF
Hotels	ON	ON or OFF
Cars	ON	ON or OFF
Welcome screen	Flights search	Hotel Search, Reservation Dashboard
HOLD RESERVATION	ON	ON or OFF
Hotel Passive Segments	ON	ON or OFF
Allow form of Payment types	Credit Card, Cash, Check	Any combination

To change the standard configuration, select your preferred options under “PCC Configuration” whilst placing your order on Sabre Central Marketplace (see Appendix for more details).

	Default settings	Optional settings
Queue number	HOLD Reservation= Queue 51 PURCHASE Reservation = Queue 50 CANCEL Reservation = none DELETE segments = none	Any values
Booking PCC	The same as home PCC	Any values
Service fee remark format	Invoice remark: SVCFEE <amount> <i>Example: .SVCFEE 25.00</i>	Any value following 5
Service fee message	“Service fee applies to the entire reservation not individual segments, tickets, or passengers.”	Any message
Service fee 1 st predefined value	30	Any value
Service fee 2 nd predefined value	50	Any value
Default template for Profiles	Disabled	Enabled or Disabled
Traveler profile template ID	none	Any value

To change the above default settings, (Queue numbers, Booking PCC, Service fee remarks and Service fee message and Service fee values, Templates for Profiles), use the Web Agency Admin Tool at <https://aat.sabre.com> (see Appendix and Profiles chapter for more details).



COMPATIBLE SABRE PRODUCTS

Several existing Sabre products are compatible with Sabre Red Launchpad and can be used in conjunction with it:

- **Sabre Red Apps** to implement agency specific workflows.
- **Automation Hub** to apply quality control to reservations and automate manual processes.
- **Ticket Express** to automate ticket fulfilment.
- **Agency Retailer** to optimize flight and fare content.
- **Lodging Retailer** to optimize hotel content.

For more information, refer to the [Appendix](#).

AGENCY SETUP

The **steps below are required** to enable access to Sabre Red Launchpad.

Currently, the configuration of Sabre Red Launchpad is enabled at PCC level; therefore, a **dedicated PCC is required**¹. All consultant EPRs built under this dedicated PCC will have access to the Sabre Red Launchpad.



Ordering Sabre Red Launchpad for an existing PCC will migrate all Sabre Red 360/Web users to the new product.

An auto-AAA feature can be configured so that users can create Reservations in a different PCC than the one used for login², for example, in an existing Sabre Red 360 booking PCC, where current agency bookings are made.

If a Sabre Red Launchpad user also wants to have access to Sabre Red 360 and/or Sabre Red Web, then a separate EPR & PCC¹ is required.

SETTINGS & GENERAL REQUIREMENTS (MANDATORY)

1. Dedicated PCC¹ (Home PCC)
2. Dedicated Terminal Address (LNIATA) per Launchpad user
3. EPR per agent in home PCC
 - a. **SUBAAA** keyword. Required *if* home and booking PCCs are different.
 - b. **SSOUSR** keyword. Required *if* activating Single Sign On (SSO).
4. Mandatory TJR settings:
 - a. **W/PNAPNR≠ON** (in home & booking PCC) - Enables passenger name association.



- b. **W/PT~~Y~~ON** - Enables saving passenger type in the reservation.
- c. **W/AZ~~A~~ON** - Enables automatic segment arrangement.
- 5. Suggested TJR settings:
 - a. **W/CARSHOP~~Y~~*** - Enables all car rates to be returned in response instead of a single lead rate.
- 6. Branch access (B & C) between home and booking PCC if they are different. For help setting up branch access, please refer to Finder: <https://central.sabre.com/s/article/how-to-open-a-branch>

All the above steps (1-6) need to be actioned by the agency.

Steps 1 & 2, PCC & Terminal address orders need to be requested by the person at the agency who has ordering rights.

¹Configuration of Sabre Red Launchpad at EPR level will be available from release 25.6.

²Auto-AAA is only possible to a single PCC. The user is not able to AAA into multiple PCCs in Sabre Red Launchpad. If access to more PCCs is required, then this action needs to take place in Sabre Red 360.

PROFILES

Sabre Red Launchpad is integrated with Sabre Profiles and uses Profile data elements to pre-populate search forms, add data to the reservation and highlight traveler preferences.

AGENT PROFILE (OPTIONAL)

A shell Agent (AGT) profile is automatically generated by Sabre when creating an agent EPR. The Agent Profile then can be updated by the Agency with the following fields: agent phone and email, agency name, address, and DK number. This data is then automatically added to the reservation.

The following rules need to be considered when updating the AGT profile for each user:

1. The AGT profile must reside in the **home PCC**.
2. Phone, email, agency name and address are **mandatory**.
3. *If* Global Security and/or Profile Viewership rules **are** used:
 - a. DK number is **mandatory** and is case sensitive so must match with the DK number added to Global Security/Profile Viewership.
 - b. Agency name, Address & DK number are taken from the AGT profile and should not be copied over from other Profiles, such as Traveler, Corporate profiles.
4. *If* Global Security and/or Profile Viewership rules **are not** used:
 - a. DK number is **optional**.
 - b. Agency Name, Address & DK Number can be copied over from other Profiles, such as Traveler, Corporate, etc. or taken from the Agent profile at the time of saving the reservation.

See the PROFILES CREATION & UPDATE table below for details on how to update the AGT profile.



AGENCY PROFILE (OPTIONAL)

From the **Agency (AGY)** Profile we read: the Air Corporate ID and Account Code, the Hotel Client ID and the Car Corporate Discount Number. Data from this profile is used to pre-populate search forms in Sabre Red Launchpad.

The below rules need to be considered when updating the AGY profile:

1. The AGY profile must be created in the **home PCC**.
2. The profile name format needs to be in the following format: **AGY<home PCC>** example: AGY3YAB.

See the PROFILES CREATION & UPDATE table below for details on how to update the AGY profile.

OTHER PROFILES (OPTIONAL)

Other Sabre Profiles such as Traveler, Corporate, Family and Group can also be added to the reservation. This data is used to pre-populate search forms and highlight traveler preferences.

The below rules need to be considered when updating Other profiles:

1. Profiles must be created in the **booking PCC**.
2. Profile data is added to the reservation based on settings in the PNR builder.

See the PROFILES CREATION & UPDATE table below for details on how to update these profiles.

PROFILES CREATION & UPDATE

There are various ways to create and update Sabre profiles, see the below table for details.

	Agent (AGT) Profile	Agency (AGY) Profile	Other Profiles
Sabre Profiles Admin UI		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Sabre Profiles Data Import	<input checked="" type="checkbox"/> ¹		<input checked="" type="checkbox"/>
Sabre Red Launchpad		<input checked="" type="checkbox"/> ¹	<input checked="" type="checkbox"/>
Sabre Red Web		<input checked="" type="checkbox"/> ¹	<input checked="" type="checkbox"/>
API	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

¹Limited to updating existing data only.

Individual profiles can be created or updated in the Sabre Profiles Admin UI in Sabre Red 360 or from the Sabre Profiles search in Sabre Red Launchpad and Sabre Red Web.

To open the Sabre Profiles Admin UI, go to Sabre Red 360 > Admin menu, and select Profiles Admin.

Bulk uploads are available through Sabre Profiles Data Import website: <https://tn.profiles.sabre.com/>.

For more details visit Sabre Central Marketplace:

<https://central.sabre.com/marketplace/samProductDetails?sku=spdipa>.



Profile creation and updates can be performed using the Sabre Profiles APIs, an example can be found in the [Appendix](#). For more details go to Developer Studio: <https://developer.sabre.com/SabreProfiles>.

PROFILES TEMPLATES

In Sabre Red Launchpad there is an option to configure default templates for creating Traveler, Corporate, Group and Family profiles. Using templates will ensure data consistency across all profiles.

Templates need to be created using the Sabre Profiles Admin UI available in Sabre Red 360. Admin access is required to manage them. For more information on creating Sabre Profile Templates and admin access visit Sabre Central Marketplace:

<https://central.sabre.com/marketplace/samProductDetails?sku=EPS>.

Once the Profile template is created, it can be set up as a default for the certain group of users by Agency Admin.

To set up a default template:

1. Go to Agency Admin Tool at <https://aat.sabre.com>.
2. Create a group for Sabre Red Launchpad users that will be using preferred template.
3. Go to Settings and find the Override User Properties section.
4. Find "Sabre Profiles" settings and follow the instructions below.

Sabre		AGENCY ADMIN TOOLS	GROUPS	CONFIGURATIONS	SIGN OUT
Sabre Profiles: Attach template by default	<input type="text" value="-- Enter value --"/>	Enables default template configuration.			
Sabre Profiles: Corporate profile default template ID	<input type="text" value="-- Enter value --"/>	The ID of the template to be used when creating corporate profiles. The flag "attach template by default" must be set to "true" for this to take effect. Use Sabre Profiles Admin to create templates.			
Sabre Profiles: Default PCC	<input type="text" value="-- Enter value --"/>	Description not available			
Sabre Profiles: Default Template Usage ON	<input type="text" value="-- Enter value --"/>	Description not available			
Sabre Profiles: Default Traveler Template ID	<input type="text" value="-- Enter value --"/>	Description not available			
Sabre Profiles: Family profile default template ID	<input type="text" value="-- Enter value --"/>	The ID of the template to be used when creating family profiles. The flag "attach template by default" must be set to "true" for this to take effect. Use Sabre Profiles Admin to create templates.			
Sabre Profiles: Group profile default template ID	<input type="text" value="-- Enter value --"/>	The ID of the template to be used when creating group profiles. The flag "attach template by default" must be set to "true" for this to take effect. Use Sabre Profiles Admin to create templates.			
Sabre Profiles: More Search Option Expanded	<input type="text" value="-- Enter value --"/>	Description not available			



Setting	Action
Sabre Profiles: default PCC	Leave blank; by default, it will be booking PCC
Sabre Profiles: default template usage	Select "Enable"
Sabre Profiles: Traveler profile default template ID	Provide ID of Traveler template created in Sabre Profiles Admin UI
Sabre Profiles: Corporate profile default template ID	Provide ID of Corporate template created in Sabre Profiles Admin UI
Sabre Profiles: Group profile default template ID	Provide ID of Group template created in Sabre Profiles Admin UI
Sabre Profiles: Family profile default template ID	Provide ID of Family template created in Sabre Profiles Admin UI

To order Agency Admin Tool, go to Sabre Central Marketplace:
<https://central.sabre.com/marketplace/samProductDetails?sku=srwaof>

Quick User Guide for Agency Admin Tool can be found on Sabre Central:
<https://central.sabre.com/s/contentdocument/069Uo000007y3LZIAY>

VIEWERSHIP

RESERVATIONS

Reservation Viewership between individual travel consultants can be controlled using Global Security (GS) and is an **optional** agency configuration.

The following rules need to be considered when configuring Global Security reservation viewership:

1. Global Security rules need to be configured by the agency in the booking PCC.
2. The EPR used to setup GS rules must have **GLSAGT** keyword and duty code **9**.
 For help adding EPR keywords, go to Finder: <https://central.sabre.com/s/article/how-to-set-up-global-security>.
3. Global Security rules need to be configured for each individual consultant including their DK number and EPR.

The examples below are the most common GS setups for Sabre Red Launchpad. For more scenarios, visit Sabre Central: <https://central.sabre.com/s/article/how-to-set-up-global-security>.

**Example 1:**

Setup reservation viewership for all consultants in PCC 3YAB and restrict reservation viewership for consultant with Agent Sign "MK" and his DK number "0000NOVA24".

PCC 3YAB is where agent EPRs and reservations are created.

Result:

Such configuration will not work. Global Security (Reservation viewership) can not be set up in case home and booking PCCs are the same.

Example 2:

Give consultant with Agent Sign "GG" and DK number "122456" created in PCC 3UNG access to her own reservations in branch PCC 3YAB.

PCC 3UNG is where agent EPRs are created.

PCC 3YAB is where reservations are created.

Format: W/GS/A/PCC/AgentSign/PNRV/PCC/DK-DK number

Entry: W/GS/A/3UNG/AGG/PNRV/3YAB/DK-122456

Result:

Consultant with Agent Sign "GG" will see the reservations she has created in PCC 3YAB, but not be able to modify them.

If no other GS rules are set up on this PCC, the remaining consultants will not see any reservations, even those created by themselves.

PROFILES

Sabre Profiles Viewership enables the agency to control who has access to profile data across their branched (AAA) PCC(s). If additional Profile restrictions are needed, the agency can set up Profile Viewership using the DK number from the agent profile. This will limit the profile search results to only display the profiles where the DK number matches with the agent DK number from their AGT profile.

Guidelines for the setting up of Profile viewership rules based on DK number:

1. Profile Viewership can only be set up when the booking PCC(AAA) is different than the home PCC.
2. Viewership rules will only apply to Profiles in the booking PCC.
3. When creating rules:
 - a. The Booking PCC is defined as the "Granting PCC".
 - b. The Home PCC is defined as the "Receiving PCC".
4. Viewership rules can be created for all profile types.
 - a. If agents need access to the AGY profile created in the booking PCC, then an additional rule is required.
5. Profile viewership rules need to be set up for each new home PCC, without them, agents will have access to all Profiles created in the booking PCC.
6. The DK number is case sensitive and must be in the same format across all the profiles and the profile viewership rules.



7. Viewership rules are configured using the Profile Viewership Rule Management Tool: <https://viewership.havail.sabre.com/ui/v1/>. The tool allows you to create individual rules or import them using bulk upload.

The examples below are the most used Profile viewership rules for Sabre Red Launchpad.

For more details on Profiles Viewership and how to request access to manage the rules, go to Sabre Central Marketplace: <https://central.sabre.com/marketplace/samProductDetails?sku=spv>.

Example 1:

Agent LZ has an EPR in home PCC 3UNG and is automatically AAA to 3YAB (booking PCC) when logging into Sabre Red Launchpad. A Traveler profile for “Jim Smith” is created in Sabre Red Launchpad by Agent LZ who has his own DK number configured in his AGT profile.

Profile viewership rules are setup as follows:

Granting PCC = 3YAB

Receiving PCC = 3UNG

The rule for Agent LZ EPR is created with the DK number from his AGT profile.

The Agent DK number from the profile for Agent LZ is automatically added to the traveler profile during creation.

Result:

The Traveler profile for “Jim Smith” is returned only in the search results for Agent LZ. No other agent can see this profile.

The DK number in the Traveler profile is not displayed in Sabre Red Launchpad and cannot be edited by the user.

Example 2:

Agents SK and PT have EPRs in home PCC 3UNG and are automatically AAA to 3YAB (booking PCC) when logging into Sabre Red Launchpad.

A Traveler profile for “Suzy King” is created by the Agent SK and a Traveler profile for “Sacha Lord” is created by Agent PT, both in Sabre Red Launchpad. Agents SK and PT have the same DK number configured in their AGT profiles.

Profile viewership rules are setup as follows:

Granting PCC = 3YAB

Receiving PCC = 3UNG

The rule for Agents SK and PT EPRs is created with the DK number from their AGT profile.

Agents SK and PT create the traveler profiles. The Agent DK number from the Agent profiles is automatically added to both profiles.

Result:



Profiles for travelers “Suzy King” and “Sacha Lord” are returned in the search results for both SK and PT agents, regardless of who created them because they share the same DK number. The DK number in the Traveler profile is not displayed in Sabre Red Launchpad and cannot be edited by the user.

Example 3:

A Traveler profile for “Amanda Turner” is imported from an external database into Sabre Profiles or created in Sabre Red 360. Agent UK has her own DK number configured in her AGT profile. She has an EPR in home PCC 3UNG and is automatically AAA to 3YAB (booking PCC) when logging into Sabre Red Launchpad.

Profile viewership rules are setup as follows:

Granting PCC = 3YAB

Receiving PCC = 3UNG

The rule for Agent UK EPR is created with the DK number from her AGT profile.

For profiles imported from an external database, the Agent DK number from the Agent UK profile needs to be added to the Traveler profile by the agency either during or after the import.

For profiles previously created in Sabre Red 360, the agency needs to update them with the Agent DK number from the Agent UK profile.

Result:

The traveler profile for “Amanda Turner” is only returned in the search results for Agent UK. No other agent can see this profile.

The DK number in the Traveler profile is not displayed in Sabre Red Launchpad and cannot be edited by the user.

Example 4:

Agents SK and PT have EPRs in home PCC 3UNG and are automatically AAA to 3YAB (booking PCC) when logging into Sabre Red Launchpad. Agent UK has an EPR in PCC 3YAB and is logged directly into this PCC. Each agent has her own DK number configured in her AGT profile.

Profile viewership rules are setup for Agents SK and PT as follows:

Granting PCC = 3YAB

Receiving PCC = 3UNG

The rule for Agent SK EPR is created with the DK number from her AGT profile.

The rule for Agent PT EPR is created with the DK number from her AGT profile.

Agents SK and PT each create a traveler profile “Mike Howarth” and “Maria Suarez” and Agent UK creates a family profile, “Francis Family” using Sabre Red Launchpad. The profiles they create are now in PCC 3YAB (booking PCC).



Result:

Agent SK can only view the traveler profile she created, "Mike Howarth".

Agent PT can only view the traveler profile she created, "Maria Suarez".

Agent UK can view all profiles in PCC 3YAB including the family profile "Francis Family" she created, and two traveler profiles "Mike Howarth", "Maria Suarez" created by the other agents.



APPENDIX



AGENCY CHECKLIST

Use the below checklist to keep track of your setup of Sabre Red Launchpad.

	N/A or ✓ when complete	Comment
Order a dedicated home PCC		
Agency setup		
Order Sabre Red Launchpad		
Optional product configuration		
Profiles creation		
Reservation viewership (GS)		
Profiles viewership		



GLOSSARY

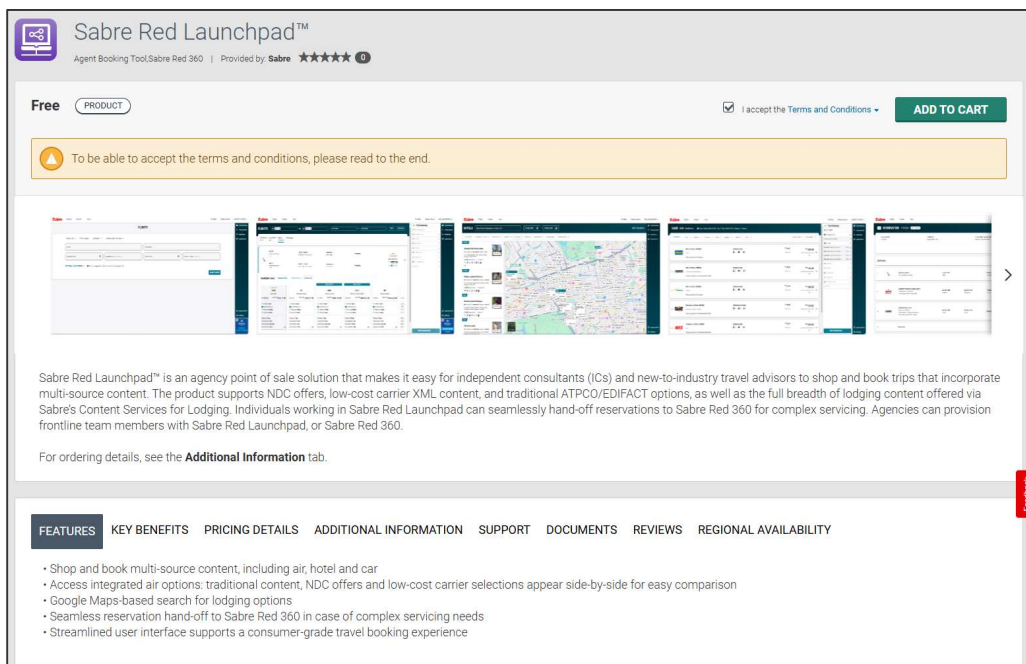
Definition of terminology used in this document.

Term	Definition
PCC	Pseudo City Code – unique 4-digit alpha-numeric code that identifies the agency
EPR	Employee Profile Record – unique 6-digit code usually created for individual agents
Home PCC	Pseudo city code where agent EPRs are created
Booking PCC	Pseudo city code where bookings are created
AAA	Transition to another PCC
AGY profile	Agency Profile to store discounts for hotels, air, and car
AGT profile	Agent Profile to store agent and agency contact details
DK Number	Unique 6-, 7- or 10-digit alpha-numeric code that identifies the agent or agency
GS	Global Security – mechanism to control reservation viewership in the booking PCC

ORDERING PROCESS

To order Sabre Red Launchpad™:

1. Go to Sabre Central Marketplace:
<https://central.sabre.com/marketplace/samProductDetails?sku=srl>
2. Accept Terms and Conditions, and add product to the cart.





3. In the Shopping Cart select the PCCs to which Sabre Red Launchpad should be assigned

Shopping Cart

Finalize the details for each item in your cart, then continue to check out.

Sabre Red Launchpad™ Delete

PCCS AND PRODUCT DETAILS

 Show Invalid Rows SHOW FILTERS

<input type="checkbox"/>	PCC	NAME	COUNTRY	ACTIONS
<input checked="" type="checkbox"/>	3UNG	SABRE / BRAD JOHNSON	US	PCC CONFIGURATION
<input type="checkbox"/>	3YAB	SABRE / BRAD JOHNSON	US	PCC CONFIGURATION

1-2 of 2 results

SAVE

Additional transaction fees may apply.

Continue Shopping CHECKOUT

4. Select configuration:
 - a. For **Standard** configuration, click Save and Checkout.
 - b. For **Customized** configuration, click on **PCC Configuration** and choose the preferred options. Next, click Save and Checkout.

<input type="checkbox"/>	PCC	NAME	COUNTRY	ACTIONS
<input checked="" type="checkbox"/>	3UNG	SABRE / BRAD JOHNSON	US	PCC CONFIGURATION
				<div><p>Flights – disable air content? <input type="checkbox"/></p><p>Cars – disable car content? <input checked="" type="checkbox"/> Disable</p><p>Hold reservation – disable confirming before purchase? <input type="checkbox"/></p><p>Select welcome screen: <input type="checkbox"/> Reservation dashboard</p><p>Hotels – disable hotel content? <input type="checkbox"/></p><p>Profiles – enable the default profile template? <input type="checkbox"/></p><p>Hotel passive segments – disable? <input checked="" type="checkbox"/> Disable</p></div>
<input type="checkbox"/>	3YAB	SABRE / BRAD JOHNSON	US	PCC CONFIGURATION

1-2 of 2 results

SAVE

Additional transaction fees may apply.

Continue Shopping CHECKOUT



CONFIGURATION IN AGENCY ADMIN TOOL

There are number of settings (Queue number, Booking PCC, Service fee remarks, Service fee message and Service fee values) that can be configured by the Agency Admin through the Agency Admin Tool at <https://aat.sabre.com>.

To change default values for mentioned fields:

1. Create a group for Sabre Red Launchpad users.
2. Go to Settings and find the Override User Properties section.
3. Provide values for the options, which should be adjusted to your Agency needs, then Save & Close.

The screenshot shows the 'CONFIGURATIONS' section of the Sabre Agency Admin Tools interface. It contains seven rows of configuration options, each with a description, a text input field, and a default value.

Configuration Description	Input Field	Default Value
Launchpad: Allows customization of the first sentence displayed on the Service Fee modal. Default value: "Service fee applies to the entire reservation not the individual segments or tickets."	-- Enter value --	Launchpad: Allows customization of the first sentence displayed on the Service Fee modal. Default value: "Service fee applies to the entire reservation not the individual segments or tickets."
Launchpad: Booking PCC the user will be automatically redirected (AAA). Default value: none.	-- Enter value --	Launchpad: Booking PCC the user will be automatically redirected (AAA). Default value: none.
Launchpad: First of two predefined service fee amounts that the user can select in the Service Fee modal. The default value: "30".	-- Enter value --	Launchpad: First of two predefined service fee amounts that the user can select in the Service Fee modal. The default value: "30".
Launchpad: The cancel reservation queue number. Example value: "12,34,56". Default value: none.	-- Enter value --	Launchpad: The cancel reservation queue number. Example value: "12,34,56". Default value: none.
Launchpad: The delete segment queue number. Example value: "12,34,56". Default value: none.	-- Enter value --	Launchpad: The delete segment queue number. Example value: "12,34,56". Default value: none.
Launchpad: The hold reservation queue number. Default value: "51".	-- Enter value --	Launchpad: The hold reservation queue number. Default value: "51".
Launchpad: The purchase reservation queue number. Default value: "50".	-- Enter value --	Launchpad: The purchase reservation queue number. Default value: "50".

To order Agency Admin Tool, go to Sabre Central Marketplace:

<https://central.sabre.com/marketplace/samProductDetails?sku=srwaof>

Quick User Guide for Agency Admin Tool can be found on Sabre Central:

<https://central.sabre.com/s/contentdocument/069Uo000007y3LZIAY>



COMPATIBLE SABRE PRODUCTS

AUTOMATION HUB

Automation Hub takes care of repetitive manual tasks such as booking management, scheduling change alerts, PNR documentation, cancellation, confirmation and much more – within one consolidated technology solution.

More information: <https://www.sabre.com/products/suites/data-and-analytics/automation-hub/>

Ordering the product:

<https://central.sabre.com/marketplace/samProductList?type=search&label=Search%20results&value=automation%20hub>

TICKET EXPRESS

Ticket Express is a highly configurable pricing and ticketing solution that validates pre-defined agency guidelines at time of pricing and ticketing. It caters to set-ups for multiple workflows and can fully integrate with online booking tools.

More information: <https://www.sabre.com/products/suites/data-and-analytics/automation-hub/>

Ordering the product:

<https://central.sabre.com/marketplace/samProductList?type=search&label=Search%20results&value=automation%20hub>

RED APPS

Red Apps gives travel management companies and agencies the power to tailor Sabre Red 360 and Sabre Red Web to fit their exact business needs. From simple automation to deep customization.

More information: <https://www.sabre.com/products/suites/developer-experience/sabre-red-apps/>

Download the product: <https://developer.sabre.com/sdks/travel-agency/sabre-red-360/resource>

AGENCY RETAILER

Agency Retailer enables agencies to boost margins, promote preferred carriers, sell their most profitable products and be more price competitive as well as gaining valuable insights into sales and mark-up performance.

More information: <https://www.sabre.com/products/suites/pricing-and-revenue-optimization/agency-retailer/>

Ordering the product: <https://central.sabre.com/marketplace/samProductDetails?sku=arsku>



LODGING RETAILER

Lodging Retailer enables agencies to take control of how their preferred lodging suppliers are distributed to travelers. Lodging Retailer empowers Agency Administrators to independently manage their priority, placement and ranking of specific properties and chains in the search results of Sabre Red 360, Sabre Red Web, and Sabre Red Launchpad.

More information: <https://www.sabre.com/products/suites/channel-delivery/sabre-content-services-for-lodging/>

Ordering the product: <https://central.sabre.com/marketplace/samProductDetails?sku=lr>



AGENT PROFILE UPDATE API SAMPLE

The below XML presents example API for updating Agent (AGT) Profile. Items in red are used by Sabre Red Launchpad. For detailed rules see description below.

```
<ns2:Sabre_OTA_ProfileUpdateRQ xmlns:ns2="http://www.sabre.com/eps/schemas" Version="6.91">
  <ns2:ProfileInfo>
    <ns2:Profile CreateDateTime="2023-10-11T12:21:50.026Z" UpdateDateTime="2024-07-12T09:55:37.026Z"
      PrimaryLanguageIDCode="EN-US">
      <ns2:TPA_Identity ClientCode="TN" ClientContextCode="EPR" UniqueID="123456789"
        ProfileTypeCode="AGT"
          ProfileName="123456" DomainID="3YAB" DomainGroupingID="3YAB">
        <ns2:AuxiliaryID IDTypeCode="AGTLOGIN" Identifier="123456"/>
      </ns2:TPA_Identity>
      <ns2:TravelAgent>
        <ns2:AgentName GivenName="A" SurName="TEST" LanguageIDCode="EN-US"/>
        <ns2:AgentGDSIdentity AgentID="123456" GDSCode="1S"/>
        <ns2:Address LocationTypeCode="AGY" AddressUsageTypeCode="BUS" Attention="Sabre"
          OrderSequenceNo="1">
          <ns2:AddressLine>3150 Sabre Drive</ns2:AddressLine>
          <ns2:AddressLine/>
          <ns2:AddressLine/>
          <ns2:CityName>Southlake</ns2:CityName>
          <ns2:PostalCd>76092</ns2:PostalCd>
          <ns2:StateCode>TX</ns2:StateCode>
          <ns2:CountryCode>US</ns2:CountryCode>
        </ns2:Address>
        <ns2:Telephone LocationTypeCode="AGY" OrderSequenceNo="1">
          <ns2:FullPhoneNumber>123 456 789</ns2:FullPhoneNumber>
        </ns2:Telephone>
        <ns2:Email EmailTypeCode="AGY" EmailAddress="test@test.com" OrderSequenceNo="1"/>
        <ns2:CustomerReferenceInfo BranchID="123" ReferenceID="4567890" OrderSequenceNo="1"/>
      </ns2:TravelAgent>
    </ns2:Profile>
  </ns2:ProfileInfo>
</ns2:Sabre_OTA_ProfileUpdateRQ>
```



Profile API request guidelines:

1. The Agency name needs to be sent in the <Address> as Attention element.
 - a. If the Agency name starts with a number, a space needs to be added at the beginning.
2. The Agency Address needs to be sent with LocationTypeCode="AGY"
3. The Agency Address needs to have at least one address line, city name, postal code, state code and country code.
4. The Email needs to be sent with EmailTypeCode="AGY"
5. The Phone needs to be sent with LocationTypeCode="AGY"
 - a. The Phone number cannot contain any special characters such as: +, -
6. DK number is sent in the CustomerReferenceInfo element as BranchID (first 3 DK number characters) + ReferenceID (remaining characters)

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